Please follow these instructions when checking out Clovis Unified Laptops to students.

- Have the student select the Global Protect icon and login to the laptop.

- Check the Global Protect agent is showing a status of "Internal network" by hovering over the icon in the system tray.

- Confirm the device can see multiple WiFi networks, and then connect to CUSD_GUEST by selecting the network icon in the system and clicking on CUSD_GUEST.
Once you are connected to CUSD_GUEST check the Global Protect agent is showing a status of “Connected”

Call 559-327-9595 if you need any assistance with this process
Common Errors

Steps to correct errors

- If you are on a Clovis Unified campus.
  - Connect to our CUSD_STUDENT wireless network.
  - Open a web browser and navigate to https://tinyurl.com/takehomelaptop
  - Accept the request if you are prompted.
  - Install the CLOVIS UNIFIED OFFSITE COMPUTER PATCH V1.
  - Restart the device and try again.
• **If you are at home.**
  o Search for and open Software Center on your computer.
  o Open and install the GLOBAL_PROTECT_RECOVERY.
  o Restart the device and try again.
• **Call 559-327-9595 if you need any assistance with this process**